

## Ice Rental Terms & Conditions

Cape Community Arena Group ("CCAG") is pleased to be able to offer the community the opportunity to rent ice time at the Cape Ice Rink at Gull Crest Fields in Cape Elizabeth. These Ice Rental Terms & Conditions (collectively "the Terms") are intended to keep parties safe and fun while complying with Town of Cape Elizabeth and insurance requirements.

## CCAG will provide:

- Private ice time during the designated rental time
- Access to a Tent (there are two, you will be provided one)
  - A heated tent able to comfortably accommodate 20+ people
  - Seating for changing into/out of skates and gear
  - Trash Cans and trash bags for garbage collection

## You may:

- Bring in food and beverages (no alcohol allowed) to consume in the tent. NO FOOD is permitted on the ice
- Host up to 50 people

## You must:

- Clean-up the tent after your ice rental time & restore it back into the condition it was in when you arrived. This includes picking up trash, emptying full trash cans and replacing trash bags as well as restoring tables and chairs to their original locations and removing everything brought in
- Have all participants complete the Rink Waiver before entering the Cape Ice Rink
- Follow all posted rink rules and follow the instructions of the Rink Supervisor
- Be off the ice, cleaned-up, and out of the tent at the end of your designated time. In most cases, there are back-to-back rentals or events. You can view the Cape Ice Rink schedule on the website (schedules are typically posted 1-2 weeks in advance) to understand what might be before or after your ice rental time. If you have any questions regarding schedule please contact us.
- Have a trained Rink Supervisor in attendance for the entire event; this Rink Supervisor needs to be provided to CCAG either on your registration form or you can <u>Contact Us</u> to update the Rink Supervisor name after registration. If no one is a trained Rink

Supervisor, an adult must be trained prior to the scheduled ice time. Training is approximately 15 minutes and will be made available to anyone who needs it prior to the scheduled event.

- If your ice time is the first event of the day, then your Rink Supervisor is responsible for opening the rink using the instructions set forth in the Rink Supervisor Manual. This includes but is not limited to turning on the lights for the rink and turning on heaters in the tent.
- If your ice time is the last event of the day, then your Rink Supervisor is responsible for closing the rink, using the instructions set forth in the Rink Supervisor Manual. This includes but is not limited to turning off the lights for the rink, turning off the tent heaters, clearing the trash cans, and putting up the rink closed sign at the entrance.

**More than 50 People:** Contact Us if you would like to have more than 50 people and obtain our permissions to do so. We reserve the right to decline requests that will impact the rink experience for others or that are outside of our permitted use from the Town of Cape Elizabeth.

**Payment:** All ice rentals must be paid in full at the time of booking. Payment is made through GiveButter.

Cancellation: Ice rentals may be canceled within 72 hours of booking *if* the rental time slot is more than a week away at the time of cancellation. Refunds may be made via the payment system or check and will take up to 2 weeks to process. If cancellations are made *after* 72 hours of booking or within 72 hours and the rental time slot is *less than a week away* at the time of cancellation, CCAG will make best efforts to accommodate a reschedule. If a reschedule is not feasible, you are liable for the rental fee of the canceled ice rental.

**Reschedule Requests:** Ice rentals may be rescheduled within 72 hours of booking *if* the rental time slot is more than a week away at the time of the reschedule request. For reschedule requests made 72 hours *after* booking, CCAG will make best efforts to accommodate, but reserves the right to decline a request. If a reschedule request is not possible, you are liable for the rental fee.

Cancellations due to Inclement Weather: As an outdoor facility, Cape Ice Rink is subject to weather conditions which include high temperatures, snow, rain, sleet, and bright sunlight. CCAG will make best efforts to contact you via the contact information provided on the GiveButter registration & payment form as soon as reasonably possible in the event of inclement weather. If an ice rental is canceled due to inclement weather, CCAG will make best efforts to provide mutually agreeable alternate ice rental dates. In the event that there are no mutually agreeable dates, then CCAG will refund you for the cost of the ice rental. Refunds may be made via the payment system or check and will take up to 2 weeks to process.

**Ice Conditions:** Cape Ice Rink is a community-focused outdoor rink run by volunteers. Our objective is to provide high quality skateable ice, however, unlike commercially run facilities, the Cape Ice Rink does not zamboni the ice each hour. Please be aware that for some ice rentals, the ice will not be freshly resurfaced immediately prior to the start of the rental. Please review the schedule for more details.